



Top 4 Concerns from
COVID-19 for Every
Fleet-Managed Business





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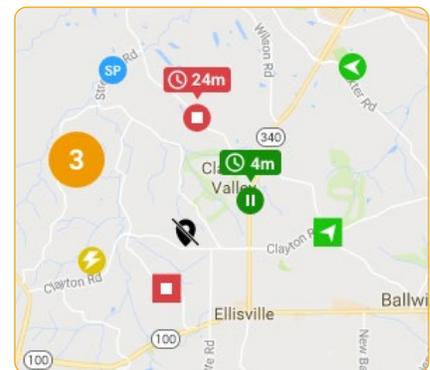
Businesses that depend on their fleets are faced with a number of concerns as the COVID-19 pandemic continues. The new normal that we face in our day-to-day lives have forced many to make changes to suit what's best for the health of employees as well as what's best for companies as a whole. Here are the top concerns for every fleet and asset managed business during COVID-19.

Managing a fleet remotely

Being in charge of a fleet is a hands-on job, but a pandemic changes every aspect of it. Fleet managers are now faced with overseeing their business remotely and keeping an eye on each vehicle and driver as they travel to and from each job-site. Technology allows managers to see where specific vehicles are throughout the day and how long each job is taking. Knowing what's going on with your fleet at all times brings relief when circumstances are uncertain.

Preventative maintenance

The amount of work each fleet is getting during the pandemic varies greatly. Depending on whether the business is seeing a slow in deliveries to non-essential



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businesses or an increase in volume due to high demand, fleet vehicles are either being overworked or underutilized. During this time, keep your vehicles in the best condition by:

- Starting and running vehicles that haven't been used in at least two weeks
- Checking vehicles for upcoming service needs, such as oil changes or tire rotations
- Making sure employees are establishing and continuing safe driving practices to reduce wear and tear on vehicles and dangers to themselves

Having a preventative maintenance schedule in place gives fleet businesses a break when it comes to costly mechanic bills or unexpected vehicle break-downs. Fleets are serviced right when they need to be and vehicles that aren't used as much are still getting the proper maintenance that they need.



Ensuring health and safety of drivers

As drivers go about their daily routines when it comes to deliveries or providing services to customers, it's more important now than ever to ensure that each employee is maintaining a safe and healthy routine. Social distancing is required to slow the spread of COVID-19, even when the job calls for interacting with customers. Taking the virus seriously is necessary to keep everyone safe.

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Sanitizing vehicles

Each employee should put the cleanliness of their vehicle and work environment first. When going to and from different locations on a typical route, it's important to:

- Wipe down door handles before entering a vehicle and upon leaving a jobsite
- Sanitize the steering wheel once you reenter the vehicle
- Disinfect each commonly touched surface within the vehicle

Employee hygiene

Masks are now required when going to different locations throughout the day. In addition to standing six feet away from others, you should also:

- Avoid people who are sick and present symptoms of the virus
- Wear gloves to promote clean hands and slowing the spread of germs
- Put on a face mask before leaving for a jobsite and/or having interactions with others
- Avoid touching your face even when the mask is on

It's crucial to remember to wash your hands before you put on your face mask and before you take the mask off to ensure the mask is free of lingering germs that may be on your hands and transferred to the mask.

Uncertainty of the future

Pandemics provide unpredictability to businesses as delivery and service volumes fluctuate depending on need. Some fleets have less routes to run for certain businesses/customers while others have an abundance of jobs to fulfill. Many fleets are learning as they go when it comes to dealing with the precautions to take during the COVID-19 pandemic. Keep in mind that policies will adapt and changes will need to be made as more is learned about the virus and how it has an impact on society. The lessons learned during this pandemic will be helpful in making your business thrive if another crisis were to occur.